

We enjoy our equipment so we can chat with our Deaf friends in our native language, rather than emailing each other -- ASL is our natural way of chatting with each other... but we hate the restriction of the equipment that we can only communicate through ONE VRS provider... there are many VRS providers -- why are we limited???? And it's so hard to explain to a few people that I cannot just pick up the phone and call them immediately, I have to wait, wait, wait & wait endlessly for an available interpreter from that one VRS provider! Hearing people don't have to do that. Why should we have to do that??? Please do not allow one VRS provider to have the control of the market. That's not what the good ole' USA is for!

thank you for listening.